

Enfield Youth and Family Hubs: Parent and Carer Panel

What are Youth and Family Hubs?

Youth and Family Hubs bring together lots of different services for children and families creating a one-stop shop, making it easier for families to get the help they need at the right time. Enfield's Youth and Family Hubs will offer help and support to families from pregnancy up until age 19 (or 25 for young people with special educational needs and disabilities - SEND) with great Start for Life services (the critical 1,001 days from conception to age two) at their core.

Hubs will provide a welcoming and inclusive way into services, removing the need to explain more than once, to multiple people, what you need support with.

We are in the process of setting up our Youth and Family Hubs in Enfield (recently opening our 1st Youth and Family Hub at Ponders End) and are asking local people to join a Parent/Carer Panel, to help develop plans and services that will bring together support for families, ensuring that families are at the centre of service design and delivery across Enfield.

About the Parent/Carer Panel

Our Parent/Carer Panel will enable parents and carers to work together with local service leads and commissioners to help design and evaluate services.

The purpose of the parent/carers panels is to:

1. Ensure local parents/carers play a key role in designing and continuously improving family services
2. Enable the voice of local parents/carers including those whose voices are seldom heard
3. Ensure Youth and Family Hubs are inclusive, and the services designed meet the needs of the diverse communities that live in Enfield

We want to ensure that the panel is representative of Enfield's diverse communities, and welcome families from all backgrounds with a particular

focus on those who are pregnant/partner of an expectant parent and with children up to age 2.

Express your interest in being on Enfield's Youth and Family Hubs Parent/Carer Panel

If you would like to become a panel member and be involved in developing these plans, you can register your interest by providing the following details below, emailing them to: enquiries@cckenfield.org

- **Name**
- **Gender**
- **Telephone No.**
- **Address and postcode**
- **Please tell us why you would like to be a Parent/Carer panel member? (e.g. you would like to have a voice in designing of future services, gain more skills and confidence, get to know more local parents/carers?)**

If you would like to find out more or get help with submitting an expression of interest, please contact Zinat Ismail on 07719 324909 or Niamh Bays on 07719 324840.

What's involved in being part of the panel?

You'll meet with other parents and carers and will help shape how services for families are delivered in Enfield. You may want to join for your own personal development, or to share your experiences of accessing services for families in Enfield and how they could be developed.

Panel meetings will be agreed at a time and place that works best for the members of the panel, likely to be once a month for up to two hours and can be either face to face, online or hybrid to enable participation.

What support will I get to be involved?

We want to enable accessibility as much as possible so we will discuss with you what you need to participate but here are a few examples of what we can offer; creche/childcare for meetings where necessary, travel fares to meetings (by public transport), refreshments in meetings, interpreting, rewards and recognitions (gift vouchers or time credits) and any other accessibility requirement to enable you to fully participate in meetings/trainings.

What happens next after I apply?

When we receive your expression of interest form you will be contacted by a member of the team to invite you to a short meeting in person, or online. We'll

discuss if being on the panel would work for you, find out about the experiences you bring to the panel, and address any accessibility needs you have.

Please be aware that submitting an expression of does not guarantee you will be selected to be on the panel. Participants will be selected to ensure that the panel is representative of Enfield's diverse communities.